

# Sign up for the Plumbing & Gas Contract that suits you

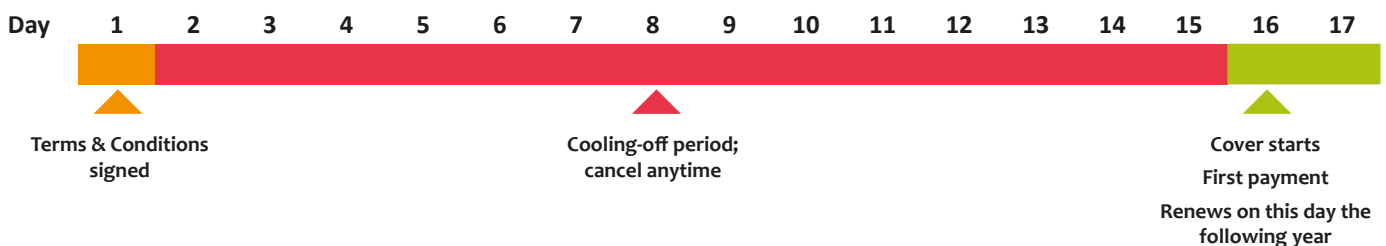


	Bronze ★★	Silver ★★★	Gold ★★★★	Platinum ★★★★★
Boiler Service	X	✓	✓	✓
Boiler & Controls	X	✓	✓	✓
Heating	X	X	✓	✓
Heating Water Quality	X	X	✓	✓
Plumbing	✓	X	X	✓
Price per month	£10	£20	£26	£30

Add a Landlord's Gas Safety Certificate to any of the above options  
**JUST £2.50 per month**



## General Terms & Conditions



We will inspect each property and carry out a boiler service before this agreement starts, if you do not want to continue with the service plan following this visit you will be charged for the boiler service.

Following the above inspection, you will be sent a quote showing any defects on the initial survey and anything that we will not cover unless it has been repaired first.

The first 14 days after accepting the quote is your cooling-off period so you can cancel anytime within these 14 days. The cooling-off period will start the day after you accept the quote.

Your cover will start the day after your cooling-off period finishes; this will be your start date.

First payment will be collected on your start date.

The period of your agreement is from your start date for an initial period of 12 months following which, unless terminated by you, it will be automatically renewed onto a rolling month by month contract. At which point we would need 30 days' notice of cancellation.

All payments will be via Direct debit.

You need to tell us if you move address. This agreement cannot be moved from one address to another as we would need to inspect your new address; this will mean we terminate the agreement at this address and start a new agreement at your new address.

We reserve the right to make changes to the terms of this agreement from time to time. Where we do so, we will notify you of the changes and when such changes will take effect.

Appointments will be booked as AM (8-12) or PM (12-5) slots Monday – Friday (excluding bank holidays). Out of hours appointments are not covered by this agreement however JPS do offer an out of hours service which can be accessed at a discount.

In most cases we will send a JPS engineer to carry out any works needed. However, in some cases we may send a suitable approved contractor.

**CALL 01962 448056**  
Email [admin@jpsplumbing-winchester.co.uk](mailto:admin@jpsplumbing-winchester.co.uk)

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# Platinum ★ ★ ★ ★ ★

## Boiler, Controls, Heating & Plumbing

### Terms & Conditions



## What is included

An initial inspection of the boiler, controls and heating system except where we have installed it or where we have recently repaired or serviced the boiler as this will be done at that time.

All work to be undertaken by qualified gas safe registered (where applicable) engineers.

The maintenance and repair of your boiler, boiler controls and heating system.

Annual Boiler Service. We will send multiple reminders when this is due but it is your responsibility to book an appointment with us.

Where the boiler is less than 8 years old and we believe that replacing the boiler would be more economic than the cost of repairing the boiler, we will contribute up to £1000 (including VAT) towards a like-for-like boiler replacement. You will be expected to meet all costs over and above £1000 (including VAT) for the replacement boiler.

Where the boiler is 8 years old or more and parts for the boiler are unavailable (from manufactures, not second hand shops like ebay) or we believe it is beyond economic or practical repair, we will provide you with a discount of 10% off the replacement boiler when supplied and fitted by us.

Repairs of hot and cold pipework running from the mains stopcock to the tap connectors.

Replacement of any leaking valves (i.e. stopcocks, gate valves, ball-o-fix valves, outside taps).

Repairs to accessible internal and external waste pipes.

Unblocking sinks, baths, basins, toilets and accessible internal waste pipes.

Replacement of flexible hoses to plumbed in washing machines, dishwashers and refrigerators.

The repair of fixtures and fittings on cold water storage tanks, ball valves, floats, tank connectors.

Replacement syphons and inlet valves to low level WC's and closed coupled WC's.

Unlimited claims per year.

No excess on claims.

Each claim covers parts and labour up to a value of £1000 (including VAT) for each repair.

Priority service from other JPS customers.

10% discount on all other JPS services.

## What is not included

Repairs to any items we have informed you that you need to repair, and you have failed to repair them following our initial inspection.

Descaling of heating pipes, power flushing, heating control adjustments, replacement flues, resetting controls as a result of loss of power or changing from summer to winter, replacement radiators, underfloor heating pipes.

Non water based systems, oil boilers, air conditioning systems, solar panels, solid fuel or dual purpose boilers (such as AGAs or Rayburns).

The repair or replacement of hot and cold water storage tanks, macerators, water softeners, taps, showers, mixer valves, shower pumps, garden features, swimming pools, water filters, mechanical pumps, guttering, rainwater pipes, water heaters, soil pipes and main drains, concealed cisterns.

Working on soakaways, septic tanks, cesspits, treatment plants or unblocking exterior drains or soil stacks

Repairs required as a result of third-party involvement.

Any upgrades to ensure that the system complies with current regulations or to enhance the system.

Making good areas disturbed for repairing leaks, including but not limited to boxing, ceilings, tiling, carpets (carpets will be laid back down but not professionally refitted).

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# Gold ★ ★ ★ ★

## Boiler, Controls & Heating

### Terms & Conditions



## What is included

An initial inspection of the boiler, controls and heating system except where we have installed it or where we have recently repaired or serviced the boiler as this will be done at that time.

All work to be undertaken by qualified gas safe registered (where applicable) engineers.

The maintenance and repair of your boiler, boiler controls and heating system.

Annual Boiler Service. We will send multiple reminders when this is due but it is your responsibility to book an appointment with us.

Where the boiler is less than 8 years old and we believe that replacing the boiler would be more economic than the cost of repairing the boiler, we will contribute up to £1000 (including VAT) towards a like-for-like boiler replacement. You will be expected to meet all costs over and above £1000 (including VAT) for the replacement boiler.

Where the boiler is 8 years old or more and parts for the boiler are unavailable (from manufactures, not second hand shops like ebay) or we believe it is beyond economic or practical repair, we will provide you with a discount of 10% off the replacement boiler when supplied and fitted by us.

Unlimited claims per year.

No excess on claims.

Each claim covers parts and labour up to a value of £1000 (including VAT) for each repair.

Priority service from other JPS customers.

10% discount on all other JPS services.

## What is not included

Repairs to any items we have informed you that you need to repair, and you have failed to repair them following our initial inspection.

Anything included in Bronze level of cover (this cover is for boiler, controls and heating only, not plumbing and drainage).

Descaling of heating pipes, power flushing, heating control adjustments, replacement flues, resetting controls as a result of loss of power or changing from summer to winter, replacement radiators, underfloor heating pipes.

Non water based systems, oil boilers, air conditioning systems, solar panels, solid fuel or dual purpose boilers (such as AGAs or Rayburns).

Repairs required as a result of third-party involvement.

Any upgrades to ensure that the system complies with current regulations or to enhance the system.

Making good areas disturbed for repairing leaks, including but not limited to boxing, ceilings, tiling, carpets (carpets will be laid back down but not professionally refitted).

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# Silver ★ ★ ★

## Boiler & Controls

### Terms & Conditions



## What is included

An initial inspection of the boiler and controls except where we have installed it or where we have recently repaired or serviced the boiler as this will be done at that time.

All work to be undertaken by qualified gas safe registered (where applicable) engineers.

The maintenance and repair of your boiler and boiler controls.

Annual Boiler Service. We will send multiple reminders when this is due but it is your responsibility to book an appointment with us.

Where the boiler is less than 8 years old and we believe that replacing the boiler would be more economic than the cost of repairing the boiler, we will contribute up to £1000 (including VAT) towards a like-for-like boiler replacement. You will be expected to meet all costs over and above £1000 (including VAT) for the replacement boiler.

Where the boiler is 8 years old or more and parts for the boiler are unavailable (from manufactures, not second hand shops like ebay) or we believe it is beyond economic or practical repair, we will provide you with a discount of 10% off the replacement boiler when supplied and fitted by us.

Unlimited claims per year.

No excess on claims.

Each claim covers parts and labour up to a value of £1000 (including VAT) for each repair.

Priority service from other JPS customers.

10% discount on all other JPS services.

## What is not included

Repairs to any items we have informed you that you need to repair, and you have failed to repair them following our initial inspection.

Anything included in Bronze level of cover (this cover is for boiler and controls only, not plumbing and drainage).

Descaling of heating pipes, power flushing, heating control adjustments, external expansion vessels, replacement flues, resetting controls as a result of loss of power or changing from summer to winter.

Non water based systems, oil boilers, air conditioning systems, solar panels, solid fuel or dual purpose boilers (such as AGAs or Rayburns).

Repairs required as a result of third-party involvement.

Any upgrades to ensure that the system complies with current regulations or to enhance the system.

Central heating faults or breakdowns (radiators, TRV's, heating pipework).

Making good areas disturbed for repairing leaks, including but not limited to boxing, ceilings, tiling, carpets (carpets will be laid back down but not professionally refitted).

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# Bronze ★ ★

## Plumbing

### Terms & Conditions



## What is included

Repairs of hot and cold pipework running from the mains stopcock to the tap connectors.

Replacement of any leaking valves (i.e. stopcocks, gate valves, ball-o-fix valves, outside taps).

Repairs to accessible internal and external waste pipes.

Unblocking sinks, baths, basins, toilets and accessible internal waste pipes.

Replacement of flexible hoses to plumbed in washing machines, dishwashers and refrigerators.

The repair of fixtures and fittings on cold water storage tanks, ball valves, floats, tank connectors.

Replacement syphons and inlet valves to low level WC's and closed coupled WC's.

Unlimited claims per year.

No excess on claims.

Each claim covers parts and labour up to a value of £1000 (including VAT) for each repair.

Priority service from other JPS customers.

10% discount on all other JPS services.

## What is not included

Repairs to any items we have informed you that you need to repair, and you have failed to repair them following our initial inspection.

The repair or replacement of hot and cold water storage tanks, macerators, water softeners, taps, showers, mixer valves, shower pumps, garden features, swimming pools, water filters, mechanical pumps, guttering, rainwater pipes, water heaters, soil pipes and main drains, concealed cisterns.

Working on soakaways, septic tanks, cesspits, treatment plants or unblocking exterior drains or soil stacks.

Repairs required as a result of third-party involvement.

Any upgrades to ensure that the system complies with current regulations or to enhance the system.

Central heating faults or breakdown.

Making good areas disturbed for repairing leaks, including but not limited to boxing, ceilings, tiling, carpets (carpets will be laid back down but not professionally refitted).

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